

SUPPORT AT HOME FEE SCHEDULE

2026/2027

This fee schedule outlines the care services available under the **Support at Home program** from **1 November 2025**,

- Package management fees will no longer be charged.
- Care management fees will be capped at a maximum of 10% of your quarterly budget.
- Administration and compliance costs are now included in the hourly rate for services, so you only pay for the administration related to the care you receive.

The above changes mean more of your budget can go directly towards the services you receive, giving you greater value and more hours of care.

INDIVIDUAL SERVICES	UNIT OF COST	STANDARD HOURS	NON-STAND HOURS	SATURDAY	SUNDAY	PUBLIC HOLIDAY
CLINICAL SUPPORTS - NURSING CARE						
Registered nurse	Per Hour	\$190	\$203	\$242	\$295	\$347
Enrolled nurse	Per Hour	\$140	\$150	\$179	\$217	\$256
Nursing care consumables**	Per Quote	-	-	-	-	-
CLINICAL SUPPORTS - ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES						
Dietitian or nutritionist	Per Hour	\$210	\$224	\$268	\$326	\$383
Exercise physiologist	Per Hour	\$210	\$224	\$268	\$326	\$383
Occupational therapist	Per Hour	\$210	\$224	\$268	\$326	\$383
Physiotherapist	Per Hour	\$210	\$224	\$268	\$326	\$383
Podiatrist	Per Hour	\$210	\$224	\$268	\$326	\$383
CLINICAL SUPPORTS - NUTRITION						
Prescribed nutrition**	Per Quote	-	-	-	-	-
CLINICAL SUPPORTS - CARE MANAGEMENT						
Home support care management	Per Hour	\$150	-	-	-	-
Restorative care management	Per Hour	\$200	-	-	-	-
INDEPENDENCE - PERSONAL CARE						
Assistance with Personal Care & activities of daily living	Per Hour	\$125	\$134	\$159	\$194	\$228
Assistance with the self-administration of medication	Per Hour	\$125	\$134	\$159	\$194	\$228

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INDIVIDUAL SERVICES	UNIT OF COST	STANDARD HOURS	NON-STAND HOURS	SATURDAY	SUNDAY	PUBLIC HOLIDAY
INDEPENDENCE - SOCIAL SUPPORT & COMMUNITY ENGAGEMENT						
Group social support	Per Hour	\$35	-	-	-	-
Individual social support	Per Hour	\$115	\$123	\$147	\$178	\$210
Accompanied activities	Per Hour	\$115	\$123	\$147	\$178	\$210
Cultural support	Per Hour	\$115	\$123	\$147	\$178	\$210
INDEPENDENCE - RESPITE						
Respite care (individual)	Per Hour	\$115	\$123	\$147	\$178	\$210
Residential respite - 24 hrs (Villa)	Per Day	\$375	\$400	\$475	\$580	\$684
INDEPENDENCE - TRANSPORT						
Direct transport T1 (0-10km)	Per Trip	\$60	\$64	\$77	\$93	\$110
Direct transport T2 (11-20km)	Per Trip	\$90	\$96	\$115	\$140	\$164
Direct transport T3 (21-30km)	Per Trip	\$125	\$134	\$159	\$194	\$228
Direct transport T4 (> 30km)*	Per 10km	\$30	\$32	\$38	\$47	\$55
Indirect transport (taxi or rideshare vouchers)**	Per Quote	-	-	-	-	-
INDEPENDENCE - ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS						
Assistive technology**	Per Quote	-	-	-	-	-
Home modifications**	Per Quote	-	-	-	-	-
EVERYDAY LIVING - DOMESTIC ASSISTANCE						
General house cleaning	Per Hour	\$115	\$123	\$147	\$178	\$210
Laundry services	Per Hour	\$115	\$123	\$147	\$178	\$210
Shopping assistance	Per Hour	\$115	\$123	\$147	\$178	\$210
EVERYDAY LIVING - HOME MAINTENANCE AND REPAIRS						
Gardening (basic)	Per Hour	\$115	-	-	-	-
Gardening (standard)	Per Hour	\$145	-	-	-	-

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INDIVIDUAL SERVICES	UNIT OF COST	STANDARD HOURS	NON-STAND HOURS	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Assistance with home maintenance & repairs	Per Hour	\$155	-	-	-	-
Expenses for Home Maintenance & Repairs**	Per Quote	-	-	-	-	-
EVERYDAY LIVING - MEALS						
Meal preparation	Per Hour	\$115	\$123	\$147	\$178	\$210
Meal delivery (client's choice)**	Per Meal	Per Quote	-	-	-	-
* For journeys beyond 30 kilometres, rate per additional 10km travelled.						
**If the client chooses a contractor, an administration charge of 10% applies.						
Services Australia will advise clients if a client contribution applies.						

Cancellation charge applies if less than 2 business days' notice received

A no-show is charged as per the schedule services.

Please note that fees and charges may be updated periodically (at least every July) to reflect changes in the costs of delivering services. You will be given reasonable notice of any changes to the Fee Schedule.